FIRST CAPITOL HILL EDUCATION DAY

Shalom!

On Yom HaShoah, Monday, April 24th a group of AO dentists and guests met with their key staffers on Capitol Hill to discuss the oral health needs of economically vulnerable Holocaust survivors. In addition, Dr. David Dano (Boston) and Dr. Jack Fingrut (Toronto) met with Senator Elizabeth Warren of Massachusetts. The AO chapters represented were: Boston, Illinois, London, New York, Ohio, Phoenix, Toronto and Greater Washington, D.C. Also, joining us were Ms. Allison Neale, Public Policy Advisor, Office of the Chairman and CEO at Henry Schein and Ms. Aviva Sufian, former Special Envoy for Holocaust Survivor Services. At lunch, there was a panel of speakers: Dr. Allen Finkelstein, Dr. Laurie Gordon-Shaw, Allison Neale, Aviva Sufian, and Heidi Weber.

The morning kicked off at Hall of the States with a guest speaker, David Furr, Chief of Staff for Congresswoman Jacky Rosen, 3rd District of Nevada. Congresswoman Rosen issued the following press release: “Today and every day is a reminder that hate has no place in our communities. On Holocaust Remembrance Day, we honor the memory of the six million Jewish mothers, fathers, and children whose lives were taken away solely based on their beliefs and their identities. It is incumbent upon every individual living in our society to stand up against hate and bigotry wherever it may live. When we say ‘never again,’ that means never again for anyone.”

Of special note was that the work of the Program was written into the Congressional Record by Congressman Thomas R. Suozzi, Democrat, New York, District 3. A special thank you: Allison Neale, Seema Bhansali, Chris Munzing, and all of Team Schein for their assistance.

On Wednesday, August 2, 2017 we will follow up these visits by holding “Hill Day at Home.” AO dentists in the U.S. will visit their legislators in their home districts. More information on this to follow.

Thank you to our consultant, Anne DarConte and her assistant, Bradley Smith, and to all who participated. We are grateful to all of you for your efforts in advancing the goals of this program.

With sincere gratitude,

Bernice Edelstein, HSP Program Manager
Members of the AO-HSC Holocaust Survivors Oral Health Program Climb Capitol Hill on Holocaust Remembrance Day

by Dr. Ben Williamowsky

Monday April 24th was the day of Yom HaShoah, a day designated across the globe to remember and honor the more than 6 million who perished during the Holocaust more than 80 years ago. Members of Alpha Omega together with other dentists across the USA and Canada, met in the Nation’s Capital to share their experiences that provided pro-bono comprehensive oral healthcare for survivors living under a certain economic level in their respective communities.

The day, sponsored by the ‘Henry Schein Cares’ initiative along with Alpha Omega International included the following program participants: Dr. David Dano, Boston; AO International President Dr. Mervyn Druian and First Spouse Andy Druian, London; Dr. Irwin and Mrs. Renee Feinberg, Phoenix; Dr. Jack Fingrut, Toronto; Dr. Allen Finkelstein, New York; Dr. Laurie Gordon-Shaw, Chicago; AO President-Elect Dr. Steven Marsh, Cleveland; Dr. Rada Sumareva, New York; and from the Greater Washington D.C. area: Dr. Richard Meltzer, Dr. Alex Osinovsky, Dr. Alan Singer, and Dr. Ben Williamowsky. The following students also attended: Steven Feldman, Michael Klausner and Margo Nagel. Also present from AO HQ were Heidi Weber, Executive Director; Bernice Edelstein, Program Manager; and Sara Bustard, Membership Manager. The agenda prepared for the day and its implementation was conducted by Anne D. DarConte, a Government Relations Consultant with the Washington organization,
Beyond K Street. Also present was David Furr, Chief of Staff for Congresswoman Jacky Rosen of Nevada. This set the tone for the segue into the visits to various legislators during the day.

The purpose and intent of the day was to inspire newcomers to the program, to discuss the modus operandi...as it were... of already established programs in the US and Canada and to share the experiences with the various members of the US Senate and its House of Representatives. The ‘training’ session included the protocol for contacting the ‘matching’ legislators and setting up meetings with members of their administrative staffs. We were reminded by Allen Finkelstein that our purpose as we had envisioned it was to remind the Congressional members of the impact that the AO/HSC program had made in their respective states and communities. Following the visits to the offices of those from states represented by our participants, we returned to the meeting venue to discuss our experiences. I will attempt to give an overview of the experiences of those who were received (I add, “most hospitably”) by their state representatives. It was particularly encouraging to note that AO International President Dr. Mervyn Druian (along with his “First Lady”, Andy) graced us with his presence, as did President-Elect Dr. Steve Marsh.
AGENDA

Location:
Hall of States Building, Room 285
444 North Capitol Street, NW, Washington, DC 20001

8:00 AM: Kick-Off Breakfast
Welcome and What to Expect
Heidi Weber
Mervyn Druian

Opening Speaker
David Furr, Chief of Staff for Congresswoman Jacky Rosen (NV-03)

Last Things First
The Post-Hill Meeting Thank You Note

9:15 AM: Why and How We Engage with Elected Officials?
Anne DarConte, Beyond K Street

10:15 AM: Break

10:30 AM: Hill Meeting Training on Messages
Anne DarConte, Beyond K Street

11:00 AM: Proceed to BullFeathers for lunch briefing
410 First Street SE, Washington, DC

11:30 AM: Hill Staff Lunch Briefing, BullFeathers (410 First Street SE)
Panel:
Dr. Allen Finkelstein – Chief Dental Clinical Officer, AO-HSC Program
Dr. Laurie Gordon-Shaw – Chicago Ambassador, AO-HSC Program
Ms. Allison Neale – Director, Public Policy, Henry Schein, Inc.
Ms. Aviva Sufian – Former Special Envoy, U.S. Department of Health and Human Services, Holocaust Survivor Services
Ms. Heidi Weber – Executive Director, Alpha Omega International Dental Fraternity

1:15 PM: Hill Meetings with Your Legislators’ Offices

4:30 PM: Return to Hall of States Building

5:00 PM Group Debrief and Reception
Hall of States Building, Room 285
First Capitol Hill Education Day Photos

Dr. Jack Fingrut, David Bond, Deputy Chief of Staff Legislative Director for Congresswoman Katherine M. Clark (D), (MA District 09), Dr. David Dano

Dr. David Dano, Senator Elizabeth Warren, Dr. Jack Fingrut in the Dirksen Senate Office Building

Dr. Laurie Gordon-Shaw

Dr. David Dano, Julia Fredrick, Legislative Asst for Sen. Elizabeth Warren (D), MA, Dr. Jack Fingrut
Comments from Hill Education Day Participants

Alpha Omega is grateful to you for attending our First Capitol Hill Education Day. The following are comments from participants about our Hill Day:

“"Our day on the Hill was delightful as well as inspiring. All our contacts with House and Senate legislative assistants were very positive. They provided us ample time to present, were very professional in their demeanor, showed a great deal of interest in our efforts, and I believe, were truly moved by our approach to serving. Renee and I finished our meetings with the feeling that there is mutual interest that is open to future development. The program is a labor of love, serving the needs of a rapidly dwindling population. By providing these patients with oral health care, we can help to avoid other health issues, such as control of diabetes, cardiovascular disease, etc., which can be exacerbated by dental problems. The program eases the additional expense of treating these and other conditions.

Dr. Irwin and Mrs. Renee Feinberg

"Coming to the Hill education day was eye opening for both of us. We had no idea how many Holocaust survivors in America are living below the poverty line. Because of the physical hardships they endured, many of them have underlying oral health issues. It was incredible to learn about a program in which AO dentists can treat these needy members of our community. We both treat elderly patients at our dental school who survived the Holocaust. They come in seeking affordable dental care, not knowing about the AO program. Now our mission is to spread the word and join the effort once we graduate.”

Michael Klausner, outgoing AO chapter president, ‘17
Margo Nagel, AO chapter president-elect, ‘18 University of Maryland School of Dentistry, Zeta Mu Chapter

I think our mission is important and this statement we make benefits Jewish people, the State of Israel and sets high standards of Humanity for everyone involved.

Dr. Alex Osinovsky

As a Canadian Alpha Omega Frater and child of Holocaust survivors, I was particularly pleased at the coordination of AO-HSC Holocaust Survivors Oral Health Program’s First Capitol Hill Education Day with and to reinforce the validity of Yom Hashoah.

What better way to counter the evil efforts of Holocaust Deniers. The program’s good work was written into the Congressional Record by Congressman Thomas Suozzi (D) (NY -03). The Holocaust cannot be “Never Again” if the evil Holocaust Deniers are able to create the illusion that the Holocaust never was.

Educating Legislators about this program honors the memory of the 6 million Jews slaughtered mercilessly and restores the health and dignity that the combination of poverty and the Holocaust has robbed them of, countering the evil fallacy that the Holocaust was a hoax.

Thank you Alpha Omega for a great success!

Dr. Jack Fingrut
It was a great honor to take part in the Capitol Hill Education Day and to meet with our Representatives, including Senator Elizabeth Warren, to advocate for The Alpha Omega-Henry Schein Cares Holocaust Survivors Oral Health Program. This program provides pro-bono oral care for Holocaust survivors nationwide. It truly represents the mission of our organization, which is to embrace the spirit of Tikkun Olam, or to heal the world through charitable endeavors.

I grew up in Israel. Members of my immediate family are Holocaust survivors. Helping survivors has always been something that I have kept close to my heart. We all have the moral obligation to never forget, and to do everything in our power to improve the quality of life of these survivors.

By being part of Alpha Omega, each of us has the ability to make a real difference in our everyday practice, our community and our profession. The Alpha Omega-Henry Schein Cares Holocaust Survivors Oral Health Program is such a worthy cause, and we are hopeful that more dentists will join us in improving the function and quality of life of those impacted by the

Dr. David Dano

I wanted to let you know how successful my afternoon was. Everybody I spoke to from either Senator Duckworth, Senator Durbin and my three members of my Congressman’s staff were exceptionally impressed by our program and incredibly interested in how they could help. I have already begun scheduling meetings for our Hill Day in Chicago. I also spoke to the staffers about having the Senators and Congressmen speak at an event for Alpha Omega to celebrate the program. I found it ironic how many of them wanted to bring up political conversations and especially because we spoke about how important it was to not bring up issues!!

Dr. Laurie Gordon-Shaw

We had good meetings with Senator Charles Schumer's legislative aide, Matthew Fuentes and Sarah H. Reingold, Senator Kirsten Gillibrand’s legislative aide. Both recognized how vulnerable Holocaust Survivors' group is and the importance of our project not only for addressing issues of this specific community, but also as a pilot for other similar groups in need.

Dr. Rada Sumareva
The meeting with congressional aide Ms. Sarah Nafta in congressman Marcia Fudge’s office was particularly enjoyable and valuable. Personally, this engaging graduate of Case Western University’s School of Law has a close friend who was our daughter Abby’s roommate when she was studying at the London School of Music and Dramatic Arts; professionally, she was very impressed with the Alpha Omega Dental Fraternity’s Holocaust Survivors Oral Health Initiative, which she remembered from Vice-President Joe Biden’s acknowledgement of it as the “perfect example of a public-private program.” She also gave me the name of the local/Cleveland contact in Representative Fudge’s office who would be interested in helping us develop the plan locally. Sarah, like others I had the opportunity to meet with, was surprised that unlike other visitors to her office, we were not requesting government funds for the program but were both advocating for the Holocaust Survivors and making government agencies aware of the Oral Health program on their behalf.

Senator Rob Portman’s health services aide was a young Gilmour High School graduate named Jack Dolan. When I mentioned that the AO Dental Fraternity co-founded the dental schools in both Jerusalem and Tel Aviv, he mentioned that his parents were in Tel Aviv as we spoke. It occurred to me that I had just seen a photo on Facebook with a group of Clevelanders in Israel sent by our good friends Amy and Ira Kaplan, who were helping lead a mission there, and that among the familiar faces were Indians owner Paul Dolan and his lovely wife; he exclaimed, “they’re my parents!” (It’s a small world here in Cleveland).

With this as a background, he took copious notes on our Alpha Omega Holocaust Survivors Oral Health Initiative; he was surprised by the number of survivors in the U.S. and was particularly moved when he heard how many are currently living below the poverty line. Jack was most impressed that the AO Program was not requesting any funding from the American government and that Jewish dentists - and some dental laboratories - were treating these patients with little to no reimbursement.

Senator Sherrod Brown’s aide, who has a PhD in Genetics, is an advocate for children with a specific genetic disorder. This Oberlin College graduate was thrilled with the AO Holocaust Program and its concern for survivors who are having difficulty in caring for themselves, both medically and dentally. The fact that the AO group was providing its care on a volunteer basis was particularly meaningful to her, as she said that she often has to deal with government programs and funds that may not get to all who are in need nor are able to advocate for themselves. She was thrilled to hear that we have ongoing programs in Cincinnati, Columbus, and are developing one in Cleveland.

Dr. Steve Marsh
I was a member of the ‘delegation’ that visited the offices of Senators Ben Cardin and Chris Van Hollen. Our “entourage” included the providers who reside and/or practice in the State of Maryland. We were greeted by the administrative staff member in each office, each of whom were apparently new to their positions, especially Ziky Ababiya, the Legislative Assistant to newly elected Senator Van Hollen. (As I and Alan Singer waited outside the Senator’s office until the time of our appointment, he appeared, greeted us warmly (I had known him in his days a member of our state’s legislation), knew about our program, apologized for another appointment that precluded his involvement and thanked us for sharing our wonderful program with his staff members. The staff was most interested in what we…in their state were accomplishing, took copious notes and listened intently as we explained what we were doing to benefit the Holocaust survivors who reside in Maryland. We dwelled entirely on the role Alpha Omega and Henry Schein Cares has played and are playing in spreading this marvelous program across the nation and in Canada. One visit of special interest worth mentioning was that of David Dano of Massachusetts, who after his visit, received a personal call from Senator Elizabeth Warren who asked that he return, if possible, on the following day so she could hear more about our program!

Another visit that impressed me greatly was that of our panel member/provider, Alex Osinovsky. Alex practices dentistry in Northern Virginia, knew about our program from days in his NY practice (thanks to Rada Sumareva), but was pleasantly amazed that he was warmly received by his legislator from his locale.

I will finish my personal reflections that point out to me what I consider to be the top success of the day. Yes, it could have been better, and would have been if there was greater participation. The reports from those who stayed for the afternoon session and any reports that may follow led me to accept whatever positive factors followed. One very, very, important factor involved the presence of three students from ‘my’ school, University of Maryland Dental and my state who were there for the entire day, contributed to speaking of ‘our’ mission to our legislators, and sent me home with a warm feeling that there sat our future. Those students were Steve Feldman, Michael Klausner and Margo Nagel.

On a final personal note, I apologize for being so wordy. It reflects my passion regarding such programs as "our” Holocaust survivor initiative.

Dr. Ben Williamowsky
### By the Numbers (Jan. 2016 - December 2016)

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### FROM AO PROGRAM HQ
**NOTE TO ALL AMBASSADORS AND DENTAL PANEL MEMBERS**

We are working on close out of 2016 program records. There are still 34 patients in our records who are being treated in 18 cities in the US and Canada for whom we do NOT have Dental Encounter forms that record the appointment dates and dental codes. PLEASE get back to us at bedelstein@ao.org with your information about the patients for whom you have NOT submitted any information to us for 2016 referrals. Ambassadors: Please check the 2016 By The Numbers Chart on this page of the newsletter and work on getting any remaining information due for 2016 for patients in your City who were referred to dental panel members in 2016. THANK YOU!!
Canadian Protocol For Obtaining Services From Orthodent Dental Laboratory

1. Every dental panel member should approach his/her lab for pro bono services prior to asking Orthodent Dental Laboratory for services. Orthodent Dental Laboratory is our safety net and should only be used if the dentist’s own lab is not able to provide services. We are only requesting the dentist’s regular lab for pro bono services for 1-2 patients per year. In return, AO will provide the dental lab exposure through various AO marketing channels. Each lab partner will receive an annual recognition certificate from the Program for the services donated.

2. In the event that the dentist’s lab is not willing to provide the service, Orthodent Dental Laboratory is our Laboratory Program Partner who will donate the fabrication of crowns, complete and partial dentures and other appliances necessary for proper care of patients.

3. Dentists requesting laboratory services from Orthodent Dental Laboratory will notify and submit a treatment plan to Bernice Edelstein. Please be sure to indicate the patient’s initials only on the treatment plan. The dentist should attest to the patient being referred by the social service agency. When the treatment including laboratory procedures is approved, an authorization to proceed and laboratory prescription will be sent to the dentist. Please complete the Orthodent Dental Laboratory prescription including the patient’s name, the type of restoration, as well as the customary information on the treating dentist (name, address, phone and e-mail). Cases will then be shipped by the dentist to Orthodent Dental Laboratory.

4. Please send the cases secured in bubble wrap and in a cardboard box. Also, please send the original impression, if it is still intact.

5. Bernice Edelstein will notify Orthodent Dental Laboratory to let them know to expect a case with a prescription. A technician from Orthodent Dental Laboratory may contact the dentist to request more information about the case.

6. Orthodent Dental Laboratory will inspect the case to ensure that the materials sent are accurate for successful fabrication of the restoration.

7. There will be no remakes of cases as this laboratory service is a one-time benefit per submitted fabrication.

8. Orthodent Dental Laboratory will ship the case back to the dentist.

9. This Protocol is in effect for the year 2017.
Protocol For Obtaining Services From Town & Country Dental Studios

1. Every dental panel member should approach his/her lab for pro bono services prior to asking Town & Country for services. Town & Country is our safety net and should only be used if the dentist’s own lab is not able to provide services. We are only requesting the dentist’s regular lab for pro bono services for 1-2 patients per year. In return, AO will provide the dental lab exposure through various AO marketing channels. Each lab partner will receive an annual recognition certificate from the Program for the services donated.

2. In the event that the dentist’s lab is not willing to provide the service, Town & Country is our Laboratory Program Partner who will donate the fabrication of crowns, complete and partial dentures and other appliances necessary for proper care of patients.

3. Dentists requesting laboratory services from Town & Country will notify and submit a treatment plan to Bernice Edelstein. Please be sure to indicate the patient’s initials only on the treatment plan. The dentist should attest to the patient being referred by the social service agency. When the treatment including laboratory procedures is approved, an authorization to proceed and laboratory prescription will be sent to the dentist. Please complete the Town & Country laboratory prescription including the patient’s name, the type of restoration, as well as the customary information on the treating dentist (name, address, phone and e-mail). Cases will then be shipped by the dentist using AO’s Federal Express account to Town & Country.

4. Please send the cases secured in bubble wrap and in a cardboard box. Also, please send the original impression, if it is still intact.

5. Bernice Edelstein will notify Town & Country to let them know to expect a case with a prescription. A technician from Town & Country may contact the dentist to request more information about the case.

6. Town & Country will inspect the case to ensure that the materials sent are accurate for successful fabrication of the restoration.

7. When requesting a Porcelain fused to metal product, please request Non-Precious metal only. High Nobel Gold and semi-precious metal is not offered in this program.

8. There will be no remakes of cases as this laboratory service is a one-time benefit per submitted fabrication.

9. Town & Country will ship the case back to the dentist using AO’s Federal Express account.

10. This Protocol is in effect for the year 2017.
Together, we restore smiles and change lives.

We have been dedicated to the dental industry for generations. In addition to our family, we staff an amazing team of dental technicians, many here for over 20 years, including CDT’s and MDT’s.

You, your staff and your patients will appreciate our friendly service and attention to detail on every case.

- A dedicated Technical Support Team with over 150 years of combined dental laboratory experience
- We pickup and deliver your cases in one day across the entire tri-state area
- Consistency and attention to detail are built into every restoration
- The newest milling technologies on premises
- Fair, competitive pricing for excellent value to you and your patients

TOWN & COUNTRY DENTAL STUDIOS
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The Right Fit
Your Practice
Our Lab