Shalom!

As summer comes to a close, we look toward the fall. We are reminded that with the New Year quickly approaching, we must reflect and strive to better ourselves and assist the elderly in our community.

On this note, I recall watching from my living room, horrified, as thousands marched in Charlottesville, Virginia chanting, “Jews will not replace us.” The marchers were carrying posters with swastikas and shouting phrases from Nazi ideology. As Survivors have rightly raised to me, such activity is an eerie reminder of the German soldiers marching before and during WWII. I am saddened that in a country hailed as a superpower where immigrants are encouraged to pursue the American Dream, Holocaust Survivors are invoking the saying “The more things change, the more they stay the same.”

I am proud to be a Jewish-American and am passionate towards advancing the goals of the Holocaust Survivors Oral Health Program. Our voice, our commitment to serve this victimized and vulnerable population, and our devotion to them are our biggest assets to help us stay strong during these turbulent times.

The focus of the newsletter this month is on our Canadian friends in Winnipeg and their efforts to provide dental care to the needy survivors in the area.

I am filled with gratitude to all of our dentists, dental labs, donors, and philanthropic partners for participating in this amazing program.

Shanah tovah u’metuka. May you and yours be inscribed for a New Year filled with health, happiness and peace.

Kind regards,
Bernice Edelstein
Program Manager
Spotlight on Winnipeg

The following dentists from the Winnipeg area are participating in the program:

Gary Hyman, Ambassador; Joel Antel; Carey Boroditsky; Daniel Bronstein; Antonio Canosa; Allan Cogan; Allan Finkleman (recently retired); Martin Greenfeld; Marshall Hoffer; Jonathan Holt; Lanny Jacob; Robert Kaufmann; Azriel Kravetsky; Jack Lipkin; Norman Portnoy; David Rusen; Les Rykiss; Lori Simoens; Leon Stein; Eric Winograd; and Alex Zimmer.

If you are a practicing dentist in the Winnipeg area and would like to participate in the program, please contact Bernice Edelstein at bedelstein@ao.org or Ambassador Gary Hyman at ghyman@mymts.net. If you are not able to volunteer, consider making a donation to the Program.

HOW TO DONATE

AO US FOUNDATION:
www.aofus.org
ellen.taranto@aofus.org
301-738-6400

AO CANADIAN FOUNDATION:
Marlene Tenenbaum Memorial Fund
www.aofoundation.ca or info@aofoundation.ca
416-250-7417
Gary Hyman
Ambassodor, Winnipeg

Dr. Gary Hyman obtained his undergraduate dental degree from the University of Manitoba in 1970. He practiced general dentistry in Winnipeg from 1970-78 and then went to the University of Oregon, Health Sciences Center and obtained his diploma in Periodontology. Dr. Hyman is active in the Alpha Omega International Dental Fraternity, president of the Manitoba Society of Periodontists, Past President of the Winnipeg Dental Society and a Fellow of the International College of Dentists.

Why did you decide to choose dentistry as a career?
I do not know; it was a long time ago. I think that it was being your own boss, not working for anyone. Dentistry is an honorable profession which provides a good lifestyle and helps people. I had many role models who were dentists, and they influenced me greatly.

What prompted you to become the Ambassador of the Winnipeg dental cohort?
I just fell into the role. After I heard about the program, I wanted to bring it to Winnipeg. My role in dentistry is often as the “quarterback” and helping organize treatment.

What has been your experience working with Holocaust survivor patients?
I was not well-informed about the need, being a periodontist. I see a population of patients with teeth. The most striking feature of this population is that they are mostly edentulous. I have found that a large proportion of our dental fraternity do not do complete dentures. The survivor patients have been a pleasure to work with; they are appreciative.

Are Holocaust survivors at increased risk for periodontal disease? What are the medical consequences if treatment is delayed?
I do not know the statistics. This an elderly population, who have had limited dental care because of finances. I think that the age and economic status are the biggest risk factors.

What do you do to relax and unwind? What is your favorite activity outside of work?
I enjoy being at our cottage at the lake. I love to cook. I also enjoy golf, although this year has been challenging (not playing well). We have a number of grandchildren and travelling to birthday parties or entertaining them at the lake may not be relaxing, but lots of fun. It is all good.

Jack Lipkin

Jack Lipkin received his Bachelor of Science degree in 1970 and his D.M.D. in 1974, both from the University of Manitoba. After three years of general practice, Dr. Lipkin returned to graduate studies at the State University of New York at Buffalo, where he received his specialty in Prosthodontics in 1979. Dr. Lipkin returned to Winnipeg and has been practicing as a certified specialist in Prosthodontics since 1979. Dr. Lipkin is an Assistant Professor at the University of Manitoba’s Faculty of Dentistry, a member of the Pierre Fauchard...
Academy, a fellow of the International College of Dentists, Regent of the Manitoba chapter of Alpha Omega, and Past President of the American Academy of Fixed Prosthodontics.

**Did you know that you wanted to be a dentist from an early age?**
Truthfully, I never had any goals to become a dentist. There were no dentists in my family, just accountants. I was going to go into Commerce right after my BSc. I applied to dental school on a last-minute whim.

**What prompted you to volunteer for this program? Did you have any family members who survived the Holocaust?**
My grandparents came to Canada from Russia, in the very early 1900s. My wife’s late father’s entire family was killed in the Holocaust. Her late father survived four concentration camps, ultimately being liberated from Mauthausen. My wife’s late mother survived with her two brothers and mother by hiding in the forest and at times, getting involved with the Resistance. We never really heard the entire story. My wife’s aunt, with whom we are close, (her mother’s brother’s wife), survived by being taken in by a Gentile family and was passed off as a Polish Catholic teenage daughter of theirs.

My wife applied for and was selected to be an interviewer (in Yiddish) of Holocaust survivors in Winnipeg for Stephen Spielberg’s Shoah Foundation Project.

**Do you have a favorite story treating a Holocaust survivor?**
Our patient was a delight to treat. She never talked about her experiences in the Holocaust. At the very beginning of her treatment, she remarked that she was amazed that we were doing this for her. She was incredulous that professionals were taking the time to look after Holocaust survivors at no cost to them.

**Anything else that you would like to add?**
It was an honour to take part in the program.

---

**By the Numbers (Jan. 2017- August 2017)**

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<th>City</th>
<th>Ambassador</th>
<th>In Treatment</th>
<th>Completed</th>
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<tr>
<td>Atlanta</td>
<td>Michael Friedman</td>
<td>3</td>
<td>1</td>
</tr>
<tr>
<td>Boston</td>
<td>David Dano &amp; Murray Miller</td>
<td>5</td>
<td>4</td>
</tr>
<tr>
<td>Chicago</td>
<td>Laurie Gordon-Shaw</td>
<td>5</td>
<td>20</td>
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<tr>
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<td>Shaun Rotenberg</td>
<td>3</td>
<td>3</td>
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<tr>
<td>Cincinnati</td>
<td>Dr. Glen Meyer</td>
<td>6</td>
<td>9</td>
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<td>Dallas</td>
<td>Gary Solomon</td>
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<td>Detroit</td>
<td>Jamie Feldman, Marv Sonne, Mark Luria</td>
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<tr>
<td>Los Angeles</td>
<td>Paul Selski</td>
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<td>Bruce Silver</td>
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<td>Winnipeg</td>
<td>Gary Hyman</td>
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<td><strong>TOTALS</strong></td>
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**DATE:** Tuesday, October 10, 2017

**TIME:**
- 4:30 pm  Henry Schein Cares Clinic Tour
- 5:00 pm Lecture By Dr. Peter Quinn
- 6:15 pm Cocktails & Buffet
- 7:45 pm Awards Program
- 9:00 pm Coffee & Dessert

**PLACE:** University of Pennsylvania • School of Dental Medicine
240 South 40th Street Philadelphia, PA 19104-6030

**COHEN-VOLPE AWARD**

Steven W. Kess
For remarkable thought leadership and commitment to providing access to care for underserved populations while thinking globally and acting locally.

**2017 SHILS AWARD**

- **Dr. Kathryn Kell**
  For outstanding commitment and effort to develop health policy and oral health promotions through leadership at the Federation Dentaire International (FDI).

- **Alpha Omega International Dental Fraternity**
  For advocacy for the oral and overall health needs of Holocaust Survivors through the Alpha Omega
  Henry Schein Cares
  Holocaust Survivors
  Oral Health Program.

- **Henry Schein Cares**
  For being a pivotal partner in advocating for the oral and overall health needs of Holocaust Survivors through the Alpha Omega
  Henry Schein Cares
  Holocaust Survivors
  Oral Health Program.

- **Town & Country Dental Studios**
  For generous philanthropic efforts to provide in support of the Holocaust Survivors through the Alpha Omega
  Henry Schein Cares
  Holocaust Survivors
  Oral Health Program.

**SPECIAL RECOGNITION AWARD**

- **Dr. Alejandro Roisental**
  For outstanding humanitarian efforts and advocacy for the treatment of those in need that are affected by human tragedy.

**BOARD OF DIRECTORS**

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- **Laura Fleming Doyle, MHA**
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- **Leslie Grant, DDS, MSPA**
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  Western Dental/Brident

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  Scarlett Consulting

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- **George Wolfe**
  DMG America LLC

**You’re Invited**

Please join us for the 2017 SHILS annual Awards Reception

15th Anniversary

A Program Dedicated to innovation, creativity and productivity
R.S.V.P

☐ Will Attend Reception/Number of People Attending Reception
☐ Will Not Attend

M______________________________________/M______________________________________

M______________________________________/M______________________________________

M______________________________________/M______________________________________

PLEASE RESPOND BY SEPTEMBER 20, 2017

For more information, contact Lexi Catapano, Executive Director at 631.390.8121 or Lexi.Catapano@henryschein.com

A suggested donation is $250 per person. We would appreciate your support.

Dr. Edward B. Shils Entrepreneurial Fund, Inc. is an independent tax-exempt organization under Section 501(c)(3) of the Internal Revenue Code.

I would like to support Dr. Edward B. Shils Entrepreneurial Fund, Inc. with a contribution at the following level:

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<th>Funding Levels</th>
<th>Donation</th>
<th>Payment Distribution</th>
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<td>$100,000 or more</td>
<td>Payable over 5 years</td>
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<td>Founder Circle</td>
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Please make checks payable to:
Dr. Edward B. Shils Entrepreneurial Fund, Inc.

Name: _______________________________________________________________________________________
Address: _____________________________________________________________________________________
City/State/Zip: _____________________________________________________________________________
Title: _____________________________________________________________________________________
Company: __________________________________________________________________________________
Telephone: _________________________________________________________________________________

Please return to Dr. Edward B. Shils Entrepreneurial Fund, Inc. c/o Henry Schein, Inc.
Attn.: Lexi Catapano, Executive Director, E-290 • 135 Duryea Road • Melville, NY 11747
How long has Jewish Child and Family Service been working with Holocaust survivors?
Our agency has been working with survivors for many years since its inception in the early 1950s.

Approximately how many survivors are located in Manitoba?
We estimate that approximately 300 survivors living in Manitoba.

How many receive services from the agency and what types of services do you provide? What are the greatest needs of the survivors in your community?
This past year, we have served 163 individuals. Our services address the specific needs of Holocaust survivors. This includes: individual and family counselling; information regarding community resources; information and assistance with reparation issues, compensation claims and available support services including emergency financial assistance and home care supports. We provide a Café Europa group for socialization and making new friendships and a group for Russian speaking survivors. We also offer public education, in-service, and educational workshops for professionals.

The greatest needs of survivors in our community are similar to the needs of the general senior population, which include transportation; social isolation; and access to resources.
What has been the experience of your agency with the Alpha Omega-Henry Schein Cares Holocaust Survivors Oral Health Program?

To date, our agency has referred thirty-nine survivors to the program. Those who have accessed the program represent a varied cross-section of survivors. Survivors have expressed extreme gratitude and appreciation that this service has been made available to them. For some survivors, seeing a dentist is something they would not be able to afford were the program not available. For others, the dental treatment received made an enormous difference in their ability to eat properly, to live pain-free, to feel good about their appearance, and in general, to experience an improved quality of life.

Moreover, for all the survivors who benefitted from this service, their sense of “being cared about” was the most significant comment mentioned. The survivors were touched by the kindness and compassion of all the dentists and by the respect shown them as patients.

Do you have a favorite story about your work with Holocaust survivors?

A story that kept repeating itself at the outset of this program was the frequent response of survivors when it was explained to them that this service was a pro-bono service provided by the dentists affiliated with the Alpha Omega Fraternity/Henry Schein Cares. The response was often one of shock and awe that this was not a German-funded program; rather, the dentists were doing this undertaking as an act of social or moral responsibility, as a Mitzvah to the survivors.

Initially, several survivors did not want to proceed with accessing the program on this basis, particularly for those survivors who suffered dental damage as a result of their Holocaust persecution. They believed that any “repair” or “healing” should emanate with Germany.

These survivors eventually shifted their positions and came to view the efforts of the AO dentists as genuine caring and compassion. In fact, one survivor who went back several times to complete her dental treatment, referred to the program as an act of Tikkun Olam (repairing the world) for survivors.

This kind of reaction by survivors is not uncommon and has been echoed beyond the survivor community into the larger Jewish community of Winnipeg.

“One survivor who went back several times to complete her dental treatment, referred to the program as an act of Tikkun Olam (repairing the world) for survivors.”
Art Maister, Owner of Crosstown Dental Laboratory was interviewed for this piece.

Please tell us a little bit about the history of Crosstown Dental Laboratory.
Crosstown was established in 1980 by a couple of keen dental technicians who found a common ground in their desire to provide restorations that they would be proud to deliver. That passion for quality has allowed us to grow into a full-service laboratory that provides the latest digital restorative options.

How did Crosstown become involved with providing dental lab services for Holocaust survivors?
My parents were both survivors, so there was no question about supporting this initiative. In fact, Crosstown Dental has been a long-standing supporter of the Manitoba Chapter of the Alpha Omega Dental Fraternity.

What has been your experience working with Holocaust survivors?
We do not work directly with the survivors but through our clients, who also support this program. Offering a small measure of our daily work is fair recompense to give Holocaust survivors an opportunity for greater comfort and dignity in their lives.

What are you most proud of at Crosstown Dental?
I am most proud of how our great team has grown together to make us the premier dental laboratory facility in Manitoba, now and into the future.

Are there any new developments in the dental lab industry that can help improve the dental care for Holocaust survivor patients?
The needs of many of the participants in this program can be supported quite easily with our current technology, technical knowledge and overall dental laboratory experience.

Anything else you would like to share?
We do appreciate you including us in your upcoming newsletter.
Thank you to AO Member Donors!

We are grateful to the following AO Members who recently donated to the program:

Khosrow Azizi
Sharon Bader
Seth Baer
Edward Boim
Jeffrey Busch
Stuart Chassen
Barry Cherny
Israel Finger
Judd Fink
Leonard Fram
Barry Freydberg
Lawrence Friedman
Lynn Gitlin
Benjamin Godder
Allen Goldberg
Bruce Hochstadter
Richard Isaacson
Geri Kleinman
S. Henry Lampert
Karen Lawitts
Irving Leonard
Nolen Levine
Robert Levine
Samuel Levine
Harold Middleberg
Alan Moltz

Mark Perelmuter
Shimmie Pesis
Howard Pranikoff
When Rimer
Stacey Rochman
Jeffrey Rosen
Robin Santiago
Joel Schaumberg
David Shipper
Ronald Solomon
Roger Spott
Eliot Tokowitz
Lois Weinfield
Alan Weinstein
THANK YOU TO OUR LABS

Todah rabah to all the dental labs participating in the program. Your generosity in the fabrication of appliances for Holocaust survivors enables us to restore smiles to a very deserving population.

To Bill Van Evans and his team at Orthodont:

“I want to thank Bill Van Evans and Kim Noakes for their dedication to the Alpha Omega Holocaust Survivor Program. Their commitment to the program allows Alpha Omega Fraters to provide the best quality of dental care to patients who truly need and deserve the best possible dental treatment. The quality of laboratory work that Orthodont provides is first class work and it is a pleasure to work with them. I would highly recommend Orthodont for any frater looking to start a new relationship with a dental laboratory.”

- Dr. Jeffrey H. Tenser, AO Montreal

To Steve Lampert and his team at Town & Country Dental Studios:

“I just would like to mention that the working with Steve Lampert at Town & Country Dental Studios was very professional. The denture that was made was beautiful, and the supporting staff and lab people were very professional and extremely easy to work with. Thank you for your support and I hope the program is very successful.”

- Dr. Yuval Azulay, AO Philadelphia

“I want to thank you for providing services for my patient. The bridge you fabricated was a wonderful fit and the color was perfect.

I appreciate your working with Alpha Omega on this important project and I enjoyed working with your staff.”

- Dr. Stanley F. Teplin, AO Milwaukee
Dear Dr. Tilson,

8/16/17

I just want to thank you and people in your office for all that you do. It’s so nice that you take time out of your busy schedule to help others. You make me laugh and I feel safe and trust you for making my smile beautiful again.

Sincerely,

Patient of Dr. Jeff Tilson, AO Columbus
Canadian Protocol For Obtaining Services From Orthodent Dental Laboratory

1. Every dental panel member should approach his/her lab for pro bono services prior to asking Orthodent Dental Laboratory for services. Orthodent Dental Laboratory is our safety net and should only be used if the dentist’s own lab is not able to provide services. We are only requesting the dentist’s regular lab for pro bono services for 1-2 patients per year. In return, AO will provide the dental lab exposure through various AO marketing channels. Each lab partner will receive an annual recognition certificate from the Program for the services donated.

2. In the event that the dentist’s lab is not willing to provide the service, Orthodent Dental Laboratory is our Laboratory Program Partner who will donate the fabrication of crowns, complete and partial dentures and other appliances necessary for proper care of patients.

3. Dentists requesting laboratory services from Orthodent Dental Laboratory will notify and submit a treatment plan to Bernice Edelstein. Please be sure to indicate the patient’s initials only on the treatment plan. The dentist should attest to the patient being referred by the social service agency. When the treatment including laboratory procedures is approved, an authorization to proceed and laboratory prescription will be sent to the dentist. Please complete the Orthodent Dental Laboratory prescription including the patient’s name, the type of restoration, as well as the customary information on the treating dentist (name, address, phone and e-mail). Cases will then be shipped by the dentist to Orthodent Dental Laboratory.

4. Please send the cases secured in bubble wrap and in a cardboard box. Also, please send the original impression, if it is still intact.

5. Bernice Edelstein will notify Orthodent Dental Laboratory to let them know to expect a case with a prescription. A technician from Orthodent Dental Laboratory may contact the dentist to request more information about the case.

6. Orthodent Dental Laboratory will inspect the case to ensure that the materials sent are accurate for successful fabrication of the restoration.

7. There will be no remakes of cases as this laboratory service is a one-time benefit per submitted fabrication.

8. Orthodent Dental Laboratory will ship the case back to the dentist.

9. This Protocol is in effect for the year 2017.
Protocol For Obtaining Services From Town & Country Dental Studios

1. Every dental panel member should approach his/her lab for pro bono services prior to asking Town & Country for services. Town & Country is our safety net and should only be used if the dentist’s own lab is not able to provide services. We are only requesting the dentist’s regular lab for pro bono services for 1-2 patients per year. In return, AO will provide the dental lab exposure through various AO marketing channels. Each lab partner will receive an annual recognition certificate from the Program for the services donated.

2. In the event that the dentist’s lab is not willing to provide the service, Town & Country is our Laboratory Program Partner who will donate the fabrication of crowns, complete and partial dentures and other appliances necessary for proper care of patients.

3. Dentists requesting laboratory services from Town & Country will notify and submit a treatment plan to Bernice Edelstein. Please be sure to indicate the patient’s initials only on the treatment plan. The dentist should attest to the patient being referred by the social service agency. When the treatment including laboratory procedures is approved, an authorization to proceed and laboratory prescription will be sent to the dentist. Please complete the Town & Country laboratory prescription including the patient’s name, the type of restoration, as well as the customary information on the treating dentist (name, address, phone and e-mail). Cases will then be shipped by the dentist using AO’s Federal Express account to Town & Country.

4. Please send the cases secured in bubble wrap and in a cardboard box. Also, please send the original impression, if it is still intact.

5. Bernice Edelstein will notify Town & Country to let them know to expect a case with a prescription. A technician from Town & Country may contact the dentist to request more information about the case.

6. Town & Country will inspect the case to ensure that the materials sent are accurate for successful fabrication of the restoration.

7. When requesting a Porcelain fused to metal product, please request Non-Precious metal only. High Nobel Gold and semi-precious metal is not offered in this program.

8. There will be no remakes of cases as this laboratory service is a one-time benefit per submitted fabrication.

9. Town & Country will ship the case back to the dentist using AO’s Federal Express account.

10. This Protocol is in effect for the year 2017.
Together, we restore smiles and change lives.

We have been dedicated to the dental industry for generations.

In addition to our family, we staff an amazing team of dental technicians, many here for over 20 years, including CDT’s and MDT’s.

You, your staff and your patients will appreciate our friendly service and attention to detail on every case.

- A dedicated Technical Support Team with over 150 years of combined dental laboratory experience
- We pickup and deliver your cases in one day across the entire tri-state area
- Consistency and attention to detail are built into every restoration
- The newest milling technologies on premises
- Fair, competitive pricing for excellent value to you and your patients

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